

Coronavirus Disease 2019 (COVID-19)

Dear Home Again Staff,

As you have heard in the news, the 2019 Coronavirus has continued to spread globally. While a person's chance of getting coronavirus in Dane County are currently low, its possible that there could be community spread of the virus in the future. We wanted to take this opportunity to answer questions and share what we should do to prepare. (please also see our letter to residents and families)

What can we do inside the community?

- As many of you have probably already seen, we are increasing our efforts to minimize the spread of germs. This includes sanitizing all residents' hands prior to each meal in the dining room.
- We ask all personnel to please use gloves when touching silverware, cups and setting tables
- Extra caution should be taken when preparing or completing water pass
- If you have any cold symptoms, please check in with your facility nurse immediately. If your feeling sick your communication with our management team is critical, please do so as quickly as possible!
- Please limit the amount of staff in the kitchen and around food. When handling food extra caution should be taken.
- Extra disinfecting of the building on a daily basis: rails, door handles, walkers, wheelchairs, tables, chairs, computers, radios, etc.
- Residents with a cough and or fever will be isolated to their room (we may consider only having one caregiver take care of them to decrease exposure)
- Report any concerns about illness with a resident or yourself to your nurse immediately

What about visitors?

- Visitors are now being asked to stop in the office and talk with management or staff before visiting. We are only ensuring that those visiting are not ill and taking appropriate precautions
- Activities may be limited to smaller groups and limits may be placed on participation from outside vendors or visitors.
- We will be communicating with outside vendors about illness concerns and protocols

What can I do at home to keep my family healthy?

- Remind family members to cough and sneeze into tissues or their elbow
- Keep tissues everywhere in your home
- Wash hands immediately after coughing and sneezing with soap and water for 20 seconds. Use hand sanitizer if soap is not available
- Clean and disinfect your home
- Think about what you may do if schools close and you still need to work

What if it does spread to Dane County and Columbia County?

- Visiting will be very limited & we will recommend that residents do not leave the facility

THANK YOU FOR ALL YOU DO EACH DAY! - Home Again Management