

Re: Coronavirus and Communicable Diseases

Dear Residents and Families,

Home Again's planning and preparation for the Corona Virus is being expanded today based on additional guidance of the Wisconsin Department of Health Services and the Center for Disease Control.

As of today March 16, 2020 we are adding the following as additional preventative measures in all of our communities.

- Visitation will be restricted for all visitors and non-essential health care personnel. Possible exceptions will be made for compassionate care situations, such as end-of-life situations.
- We will be suspending all communal dining and group activities at this time. We will be delivering meals to each resident and will be working on activities that can be done in a non-group setting.
- Out of an abundance of caution we will require staff members to wear a face mask at all times while interacting with each other and our residents.
- We will be doing active screening of all residents each day looking for signs of fever and respiratory symptoms.
- We will be encouraging all residents to practice social distancing and to perform frequent hand hygiene.

We are following recommendations to ensure the health and safety of our residents and staff. We understand that this is a difficult time for everyone. Home Again is working on a strategy for providing teleconferencing for families to interact. As of today, we have no residents and no staff at our locations that have tested positive for COVID-19.

Thank you for your attention to these requests and patience during this time. If you have any questions, please reach out to the management team at your community.

Sincerely,

Home Again Assisted Living Inc.

Martin O'Connor
President / CEO

Brooke LaChance, NP
Chief Medical Officer / EVP