

Re: Coronavirus and Communicable Diseases

Dear Residents and Families,

The emergence of the Coronavirus Disease and its spread around the world and in the US has generated a great deal of news and questions over the last few weeks. As fears rise over the Coronavirus spreading into more American communities, Home Again would like to address our planned preparedness.

First and foremost, the Home Again Team wants to assure residents and families that we are taking precautions and we have protocols in place to respond to any outbreak of communicable diseases within our communities. In fact, we have successfully controlled outbreaks of Influenza already this year by following CDC direction and our internal quarantine protocols.

Home Again has been working with our medical suppliers to retain as many quarantine supplies as we can as the market has begun to see significant shortages. Currently we have a stockpile of supplies larger than we have ever carried in the past.

As such an outbreak creates a greater risk for our resident population (as do other communicable diseases like Influenza) we are going to be taking some immediate steps as preventative measures.

Effective immediately we will be asking that all families and friends consider limiting their visits to our communities until further notice (*especially if you have traveled outside of Wisconsin in the last 14 days*). If you are planning to visit, we ask that you make sure that you have no signs of illness and that you check in with our management team or staff when you are visiting. If possible, our team can even check your temperature to make sure you are not starting to have signs of illness. All Home Again employees will also follow this protocol and will be checking in with our nursing team at anytime signs of illness start. We ask that anyone with a fever, body aches, a runny nose, cough, or severe headache refrain from visiting until symptoms are gone.

We ask that anyone working in or visiting our communities wash their hands thoroughly and frequently.

As things change across the US and locally, we may consider additional steps to reduce the risk of spread to our residents and staff. These additional steps may include further limiting access to visitors, cancelling group activities, and possibly some level of quarantine.

Thank you for your attention to these requests. If you have any questions, please reach out to the management team at your community.

Sincerely,

Home Again Assisted Living Inc.

Martin O'Connor
President / CEO

Brooke LaChance, NP
Chief Medical Officer / EVP